

A Guide to Your Quarterly Sanitation Bill


Please note that your account number has changed. **Whether you pay your bill online through your bank or have auto-pay scheduled, check with your financial institution to ensure you have updated your account number. If you pay online through the City's website, make sure you have updated your account number and customer number.** Your new number may be found at #5 position on your bill.

To pay online, go to <http://www.councilbluffs-ia.gov/>, hover over "How Do I" and click on "Pay My Sanitation Bill" or visit <https://mss.councilbluffs-ia.gov/MSS/citizens/UtilityBilling/Default.aspx>.

For questions about your bill, call the Sanitation Billing Office at 712-328-4649.

How to Read Your Sanitation Bill

1. Trash, recycling and yard waste charges (\$18/month)
2. Date bill was mailed
3. Date of services being paid for
4. Customer name
5. NEW City of Council Bluffs Sanitation Account and Customer Numbers
6. Service address
7. Date payment must be received
8. Monthly customer care messages on various topics, including holiday information
9. Account summary
10. Contact information for Sanitation Services and payment information
11. Payment information: who and where
12. Amount due



City Treasurer
 209 Pearl Street
 Council Bluffs, IA 51503
 (712) 328-4649
utilitybilling@councilbluffs-ia.gov
www.councilbluffs-ia.gov

UTILITY BILL
 Customer Copy
 Keep this portion for your records

Customer Name SPACE REALTY LLC				Service Address 2468 AVENUE Z	
Bill # 104811	Bill Date 10/01/2016	Bill Period 10/01/2016 - 12/31/2016	Account # - Customer # 87654321-123456	Bill Due Date 11/15/2016	
Description SANITATION					Charge 54.00

Office will be closed Nov 11, Nov 24-25 and Dec 26, 2016


For more information about your garbage, recycling and yard waste services, visit www.cbrecycles.com

Account Summary

Total Current Billing	54.00
Previous Balance	54.00
Late Fee	0.00
Adjustments	0.00
Less Payments Received	54.00
Total Amount Due	54.00

- A \$20.00 late fee will be applied if payment is not received by the "Bill Due Date"
- Unpaid Balances will be subject to Lien if not paid
- For Online payment, visit www.councilbluffs-ia.gov

✂ Detach and return the portion below with your payment ✂



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UTILITY BILL
 Return this portion with your payment

Service Address 2468 AVENUE Z	Bill # 104811	Account # - Customer # 87654321-123456	Bill Due Date 11/15/2016	Amount Due 54.00
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*****AUTO**SCH 5-DIGIT 51501

SPACE REALTY LLC
 OR CURRENT RESIDENT
 2468 AVE Z
 COUNCIL BLUFFS, IA 51501-7725

- Make checks payable to City Treasurer.
- Write your Account Number on your check.
- A \$30.00 charge will be added for returned checks.
- Thank you for your prompt payment.